

Recovery Practitioner

(Salary as advertised)

Mitcham, Merton

37.5 hours per week

Permanent

1. Main purpose of the role

- ▶ The post holder will work from the service hub and, at times, across the local community, undertaking a wide range of 'duty' and 'care-coordination' functions, working with service users from the point of first contact through to their planned exit from the service following treatment.
- ▶ The post holder will be responsible for completing comprehensive assessments, risk assessments, risk management and Wellbeing & Recovery Activation Plans (WRAPs) with service users to ensure personalised and recovery-focused treatment journeys.
- ▶ An important aspect of the role is identifying the needs of service users' family members and significant others, and facilitating access to appropriate support within the hub.
- ▶ This role is integral to ensuring recovery outcome focus throughout the treatment system. It supports the delivery of a wide range of interventions, including but not limited to: addressing substance misuse; reducing reoffending; Education, Training & Employment (ETE); and working with children and families.
- ▶ As a Recovery Practitioner, you will work well in partnership with our clinical and aftercare services, Criminal Justice agencies, treatment providers, service users and the local community.
- ▶ Your passion for evidence-based interventions and your ambitions for the long-term recovery of our service users will shine through everything you do: promoting recovery in your daily practice in both group and one-to-one settings.
- ▶ In collaboration with the Recovery Nurse you will ensure prescribing interventions are outcome-focused and fully integrated into recovery plans.
- ▶ You will work 37.5 hours per week and will need to demonstrate a high degree of flexibility in order to respond to the service needs within this crucial aspect of the treatment model

2. Reporting and working relationships

Reporting relationships:

- ▶ Reports to Team Leader



Working relationships:

- ▶ Service Users
- ▶ Peers
- ▶ Volunteers
- ▶ Management Team
- ▶ Partner Agencies
- ▶ Prescribing Service



3. Role-specific responsibilities

3.1

- ▶ To carry out triage and comprehensive substance misuse assessments, risk assessments and develop person-centred Wellbeing & Recovery Activation Plans (WRAPs).
- ▶ To complete Community Care Assessments to facilitate access to funded treatment.
- ▶ To actively promote and undertake a range of screening and harm reduction interventions including alcohol screening, BBV awareness and Dry Blood Spot Testing, offering harm reduction advice and engaging service users through the Needle Syringe Programme.
- ▶ To work with service users to draw up comprehensive Recovery Plans that address the needs of the individual and their family members/carers and utilise the full range of services available within the service and externally.

	<ul style="list-style-type: none"> ▶ To carry a service user caseload and undertake a variety of care coordination responsibilities; supporting service users throughout their treatment journey and providing structured one-to-one key working to all service users engaged in treatment in the service. ▶ To carry out regular Recovery Plan reviews, attend and co-ordinate multi-disciplinary review meetings both within the service and with external parties where appropriate, and provide detailed reports for clients involved with statutory services. ▶ To develop and facilitate group work programmes to support service users in their recovery and maximise outcomes. ▶ To maintain accurate and timely service user records through the case management system in compliance with our Information Governance policy. ▶ To work proactively and flexibly to prevent service users from dropping out of treatment and to re-engage them if they do.
3.2	<ul style="list-style-type: none"> ▶ To fulfil all duties and responsibilities in relation to the safeguarding of children and vulnerable adults, identifying risks and taking appropriate action in accordance with local and organisational policies. ▶ To support individuals to achieve key treatment outcomes using a variety of evidence based approaches and tools such as ITEP Mapping, Motivational Interviewing, and Relapse Prevention. ▶ To carry out community-based aspects relating to criminal justice legislations including Restrictions on Bail, Drug Rehabilitation Requirements and assessments, Alcohol Treatment Requirements and assessments, and to liaise with the relevant criminal justice agencies e.g. prisons, probation, HM Court Service, and offender management services. ▶ Work collaboratively with clinical services to ensure effective coordination and delivery of care and promotion of recovery focussed treatment. ▶ To develop and maintain effecting working partnership relationships with criminal justice and treatment agencies.
3.3	<p>General accountabilities</p> <ul style="list-style-type: none"> ▶ To ensure relevant service standards are met; those laid out by the Care Quality Commission (CQC), National Institute for Clinical Excellence (NICE), and are offered in line with WDP policy and within the organisational clinical governance framework. ▶ To be an active and positive member of the team. ▶ To participate constructively and positively in staff and other meetings. ▶ To comply with WDP’s policies and procedures. ▶ To comply with all health and safety policies and guidelines, taking responsibility for your own safety, that of colleagues and others as applicable. ▶ To comply with Infection Prevention and Control policies. ▶ To observe professional integrity in relationships with all stakeholders.

- ▶ To treat all information acquired as a result of your employment at WDP as confidential, complying with all relevant policies and procedures.

4. WDP's commitment to you

WDP works within the following framework and requires all employees to do the same.

4.1 Equal Opportunities

WDP is committed to promoting anti-discriminatory practices within society, its organisation and in the promotion of its services to the community. WDP expects all employees to understand, comply with and to promote its policies in their work and to challenge prejudice and discrimination and where necessary to undertake any appropriate training.

4.2 Recovery

WDP is a recovery-focused organisation. Our staff and volunteers are committed to helping our service users improve their health and wellbeing, and to become free from dependency.

4.3 Career Development and Progression

At WDP we actively encourage career progression from the talent we have from within and we strive to provide not only promotional progression but to develop a specialist and lead responsibility roles with teams and other services within WDP.

4.4 Safeguarding

WDP is committed to ensuring the safeguarding and wellbeing of children and vulnerable adults, and all applicants will be required to demonstrate understanding of and commitment to best safeguarding practice.

4.5 Care Quality Commission (CQC)

Many of WDP's services are monitored, audited and regulated by the Care Quality Commission (CQC), the independent regulator of health and adult social care in England. Whether or not a particular service is registered, we believe CQC represents the minimum standard we expect for all of our services. We therefore work with all of our staff to make sure that every WDP service provides people with safe, effective, compassionate, high quality care and we encourage our services to learn and improve.

5. Your commitment to WDP

5.1 WDP Vision, Mission and Values

	Promoting and understanding the values, vision and mission statement of WDP. To understand what it means to you in your respective role, to your team and to service delivery.
5.2	<u>Vulnerable children and adults</u> Demonstrating an understanding of and commitment to best safeguarding practice. Taking immediate and appropriate action as required.
5.3	<u>Boundaries and behaviours</u> Observing professional integrity in relationships with service users, peers and other relevant professionals.
5.4	<u>Health & Safety</u> Being responsible for your health and safety and that of colleagues and service users. Employees should co-operate with management and follow established systems of work, use protective equipment where necessary and report defects and hazards to management. To comply with Infection Prevention and Control policies and procedures.
5.5	<u>Confidentiality</u> Treating all information acquired through the course of your employment as confidential and complying with all the appropriate policies, systems and procedures.
5.6	<u>Information Governance</u> Applying information governance processes to ensure all necessary safeguards are in place regarding personal information – and its appropriate use – about our service users, workforce and members of the public.
5.7	<u>Continuous Professional and Personal Development</u> Working within a learning organisation, seeking learning opportunities either by attending learning and training events either externally or internally to improve and broaden their knowledge and skills and develop the personal qualities required in their professional lives.

The above is an outline of the post holder's duties and responsibilities. It is not intended as an exhaustive list and may change from time to time in order to meet the changing needs of WDP.

Person specification

E/D Measured
by

Essential and desirable requirements (E & D) for the role and assessing and testing the necessary level of competence required for this role either via the application form (A); interview (I); and/or exercises (E).

Please note - applicants are asked to evidence their ability to meet each aspect of the person specification below, e.g. by highlighting relevant key achievements and duties held within roles.

1. Education, knowledge and experience		E/D	Measured by
1.1	NVQ/QCF/RCF Level 3 in Health and Social Care or equivalent or ability to complete this qualification.	E	A/I
1.2	A commitment to establishing partnerships with other professions to achieve good outcomes for the service user group, e.g. criminal justice agencies, community groups, treatment services.	E	A/I
1.3	An understanding of harm reduction approaches and their application across a variety of substances.	D	A/I
1.4	Experience of conducting assessments and developing, implementing and evaluating care plans.	D	A/I
1.5	Experience of conducting risk assessments and developing, implementing and evaluating risk management plans.	E	A/I
1.6	A demonstrable commitment to the ongoing development and evaluation of interventions and services.	E	A/I
1.7	An understanding of the requirements of the Data Protection Act and other related legislation, and the obligations on services in relation to managing and sharing client information.	E	A/I
1.8	Knowledge of required standards, as laid out by the Care Quality Commission (CQC) and National Institute for Clinical Excellence (NICE).	E	A/I
1.9	Experience of developing and delivering group work programmes.	D	A/I
2. Abilities and skills		E/D	Measured by
2.1	Excellent written and verbal communication skills.	D	A/I

2.2	Ability to deliver one-to-one psychosocial interventions with service users at different stages of behaviour change, make appropriate assessment of need and draw up appropriate support packages.	E	A/I
2.3	The ability to accurately record statistics for data purposes and to work to deadlines for the submission of information, e.g. reports.	E	A/I
2.4	Ability to engage, motivate and support vulnerable individuals through group and one-to-one interventions.	E	A/I
2.5	Excellent time management skills, ability to work on own initiative, manage competing priorities and consistently maintain high standards.	E	A/I
2.6	Proven commitment to working flexibly in order to respond to service needs i.e. working hours, work settings.	E	A/I
2.7	Proven ability to work on one's own initiative and as part of a team.	E	A/I
2.8	Excellent team working and interpersonal skills, maintaining a highly cooperative approach to supporting colleagues in delivering service objectives.	D	A/I
2.9	A high degree of personal IT competency as well as efficient written and oral communication skills.	E	A/I
2.10	Ability to maintain a consistently reliable standard of work and working to short deadlines.	D	A/I
2.11	Excellent team working and interpersonal skills, maintaining a highly cooperative approach to supporting colleagues in delivering service objectives.	E	A/I
2.12	Ability to manage change successfully in a way that prioritises the needs of service users.	E	A/I
3.	Working within WDP's framework of commitments to employees		
3.1	A commitment to engaging with, understanding and promoting WDP's values, vision and mission.	E	A/I
3.2	An understanding of and commitment to safeguarding best practice.	E	A/I
3.3	An understanding of the importance of professional integrity in relationships with service users, peers and other relevant professionals.	E	A/I

3.4	A responsibility for your own health, safety and wellbeing as well as those around you (e.g. colleagues and service users).	E	A/I		
3.5	An understanding of and commitment to treating all information acquired through the course of your employment as confidential.	E	A/I		
3.6	An understanding of information governance processes and a commitment to follow and apply all necessary safeguards.	E	A/I		
3.7	A commitment to seek learning opportunities to improve and broaden your own professional knowledge and skills and to contribute to and where relevant oversee the learning of others.	E	A/I		
4. Equality, diversity, vision, mission and values					
4.1	An empathy for and understanding of our mission, vision and values.	E	A/I		
4.2	Commitment to equal opportunities and overcoming barriers to diversity and equality.	E	A/I		
4.3	Experience of working with people from a range of social, cultural and ethnic backgrounds.	E	A/I		
4.4	Experience and commitment to supporting and working within diversity awareness environments.	E	A/I		
5. Circumstances					
5.1	Able to travel as required for the role and attend meetings and other activities outside office hours	E	A/I		
5.2	A flexible approach to workload.	E	A/I		
			Authors		
	Version number	Date	Initials	Initials	Initials
	1.0	01/12/2015	MD	CM	
	1.1	30/06/2016	CM		

	1.2	12/12/2017	DDS		
	1.3	15/03/2018	KB	AW	